

# A Complete WATER HEATER SERVICE

## Emergency Shutdown Procedures

### TO AVOID DAMAGE WHEN LEAKAGE OCCURS:



### 1. Turn off electricity or gas

For electric water heaters: Turn off at circuit breaker.

For gas water heaters: On the gas control located at the bottom of the water heater, twist top dial from the "ON" to the "OFF" position.

### 2. Turn off water supply

There is usually a valve located on the inlet (cold) side of the water heater. Turn it off.

If there is no valve, or if the valve is seized, you will need to turn off the main water valve usually located in the front of the house.

### 3. Drain water heater if necessary to avoid water damage

Attach a garden hose to the drain valve on the bottom of the water heater. Run the other end of the hose to a lower elevation location. After opening the drain valve, you will need to open the hot side of a faucet inside the house to allow air to enter the water heater. Sometimes the tank is full of sediment and mineral deposits that can make draining very difficult.

**Call us immediately for prompt water heater repair!**

**[208-859-9082](tel:208-859-9082)**